



Parkview and Redwood Primary School Federation

Parent Code of Conduct December 2024

Policy review dates and changes

Review date	By whom	Summary of changes made	Date ratified by governors/trustees	Date implemented

We are very fortunate to have a supportive and friendly parent body. Our parents recognise that educating children is a process that involves a strong partnership between parents, class teachers and the school community.

Good working relationship with our families equips children with the necessary skills for adulthood. For these reasons we continue to welcome and encourage parents/carers to participate fully in the life of our school.

The purpose of this policy is to provide a reminder to all parents, carers and visitors to our school about their expected conduct.

We expect our parents and carers to:

- Respect the ethos and values of our school
- Understand that we all need to work together, not against one another, to benefit the children
- Ensure all members of the school community should be treated with respect and set an example with this
- Clarify a child's version of events with the school's version of events in order to find a peaceful resolution when issues arise
- Approach the school, and not external agencies, when a concern arises

In order to support a peaceful and safe school environment the school cannot tolerate parents, carers and visitors exhibiting the following:

- Using loud/offensive/swearing/cursing language or displaying anger towards staff
- Threatening language and behaviour
- Damaging or destroying school property
- Not respecting school rules which keep everyone safe e.g. parking around school, bringing dogs onto school grounds
- Abusive, persistent and/or threatening Dojo messages, emails and phone calls
- Defamatory, offensive or derogatory comments regarding the school or any of the students/parents/staff, at the school or on social media
- Concerns you may have about the school must be made through the appropriate channels by speaking to the class teacher, Headteacher or the Chair of Governors, so they can be dealt with fairly, appropriately and effectively for all concerned.
- The use of physical aggression towards another adult or child
- Smoking and consumption of alcohol or other drugs whilst on school property

Should any of the above behaviour occur on school premises the school may feel it is necessary to contact the appropriate authorities and if necessary, even ban the offending adult from entering the school grounds.

Inappropriate use of Social Network Sites

Social media websites like Facebook and Apps like Whatsapp are being used increasingly to fuel campaigns and complaints against schools, Headteachers, school staff, and in some cases other parents/students. The Governors considers the use of social media websites being used in this way as unacceptable and not in the best interests of the children or the whole school community.

We understand Parents find Class WhatsApp groups a useful and efficient way of communicating to the whole class and, most of the time, group chats will be a beneficial resource and an enjoyable place to be in.

Please note, the school considers the following social media activity inappropriate:

- Abusive, personal comments or open criticism about staff, pupils or other parents or any member of the school community
- Displays of anger including swearing, or using offensive language
- Bringing the school into disrepute
- Posting aggressive, defamatory or libellous comments
- Using social media to publicly challenge school policies or discuss issues about individual children
- Sharing inaccurate information about the school

Any concerns you may have must be made through the appropriate channels by speaking to the class teacher, the Headteacher or the Chair of Governors, so they can be dealt with fairly, appropriately and effectively for all concerned.

In the event that parent/carer is found to be posting libellous or defamatory comments on Facebook or other social network sites and Apps, they will be reported to the appropriate 'report abuse' section of the network site.

All social network sites have clear rules/a code of conduct about the content, which can be posted/sent, on the site/app and they provide robust mechanisms to report contact or activity which breaches this. The school will also expect that any parent/carer or student removes such comments immediately. In serious cases, the school will also consider its legal options to deal with any such misuse of social networking and other sites.

The final decision for how to respond to breaches of this code of conduct rests with the Headteacher. The Headteacher will consult with the Chair of Governors before banning a parent from school site. Please refer to Department for Education guidance on controlling access to school premises.

We trust that parents and carers will assist our school with the implementation of this policy and we thank the parents that continually support the school.